

WOODWARD GROUP OF COMPANIES

Woodward's Oil Ltd
Woodward's Limited
Coastal Shipping Limited
Woodward Rent-A-Car Limited

Labrador Motors Limited – Goose Bay
Labrador Motors Limited – Labrador City
Woodward Motors Limited – Bay Roberts
Woodward Motors Limited – St. Anthony

Labrador Marine Inc.
Markland Realty Limited
Woodward Auto Sales
Eagle's Nest

LABRADOR MARINE INC.

October 7, 2013

Notice to Commercial Customers

Please be advised that, effective immediately, leakage from trucks travelling onboard the Apollo on the Strait of Belle of Isle will no longer be tolerated.

The following policies will be enforced as per direction of the Department of Transportation and Works:

1. Trucks/Trailers found to be leaking fluid in any quantity prior to loading will be refused access to the vessel.
2. Trucks/Trailers that are found to be leaking after boarding the vessel will be removed from the vessel before departure if possible.
3. Any company transporting product that causes leakage/spillage onto the ship's deck during removal of a Truck/Trailer from a vessel, a crossing, or on exiting the vessel, will be held liable for a minimum clean-up cost of \$1,000.00 or the actual costs of clean up cost of the leakage/spillage concerned, if it is greater than \$1,000.00.
4. Any company or person that is responsible for repeat incidents or that fails to pay the clean up costs referred to in item 3 above or to make arrangements acceptable to pay the same, will have its Trucks/Trailers denied access to the vessel until such costs have been taken care of and it can provide assurance acceptable to the vessel operator that appropriate measures have been taken to ensure that the cause(s) of the problem have been addressed.

This has been an on-going problem and a serious health, safety, operational and passenger concern. Despite repeated warnings and denial of access to trucks because of leakage, it continues to be an issue. The Apollo ferry services not only the transportation industry but plays a major part in tourism and movement of the general public. As such we endeavor to provide the best service possible and having passengers tracking this leakage into passenger areas of the vessel as well as their vehicles is not acceptable.

For the betterment of all our customers please ensure that you adhere to these policies effective immediately.

Regards,



David Leyden, Operations Manager
Labrador Marine Inc.